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Haas CTE Presentation

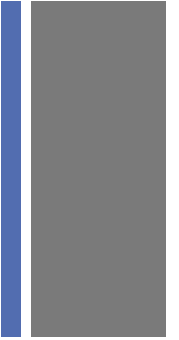Educational
Technology | **Berkeley**
Services

bcourses.berkeley.edu

1. Presentation Overview & Support Options

About this presentation

- Beyond "Getting Started"

- Tips and tricks

- New and upcoming features
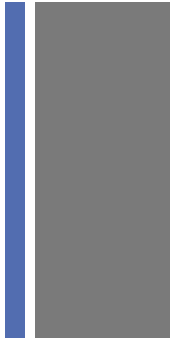
- Mobile demo

- Feel free to ask questions!

Haas bCourses Resources and Support Options

➢ **Help Desk**

- ○ Website: http://groups.haas.berkeley.edu/HCS/helpdesk-v15.html

- ○ Email: helpdesk@haas.berkeley.edu

- ○ Phone: **(510) 642-0434** or toll free at **(866) 642-0434**

+ ETS bCourses Resources and Support Options

➢ ETS Help Desk (Monday- Friday, 9am-5pm)

   ○ Drop-in: Dwinelle 44

   ○ Email: bcourseshelp@berkeley.edu

   ○ Phone: (510) 643-2571

   ○ Scheduled Consultations: Appointments Calendar

➢ Canvas Instructor Guide:

   ○ https://community.canvaslms.com/community/answers/guides

➢ ETS Knowledge Base

   ○ Service Now

2. Updates

New and Upcoming

➤ **New at ETS**

　　○ Re-designed website https://www.ets.berkeley.edu/

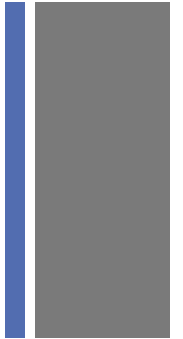　　○ Knowledge Base https://goo.gl/DJXBnR

➤ **Upcoming at ETS**

　　○ New collaborative service space (not-yet-named) in Dwinelle D https://www.ets.berkeley.edu/news/new-instructor-focused-service-space-development

➤ **Upcoming in bCourses**

　　○ Canvas Commons https://community.canvaslms.com/community/answers/commons

　　○ New User Interface https://vimeo.com/135500880

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3. Content Creation & Organization

Tools for Content Creation and Organization

- ➢ Syllabus
- ➢ Assignments
  - ○ Assignments
    - ■ Differentiated assignments
  - ○ Discussions
  - ○ Quizzes

- ➢ Calendar
  - ○ Export feed to other calendar application
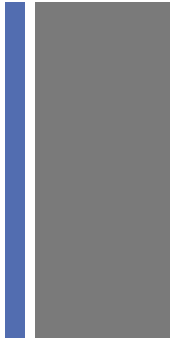 - ○ Scheduler for creating office hours
- ➢ Files
- ➢ Pages
- ➢ Modules

4. Communication

Tools for Communicating

➢ Announcements

➢ Chat

➢ Conferences

➢ Conversations ("Inbox")

➢ Discussions

➢ "Message students who.."

  ○ Gradebook

  ○ Scheduler

➢ NEW: Mailing List

More information: Getting Started with bCourses: Communicating
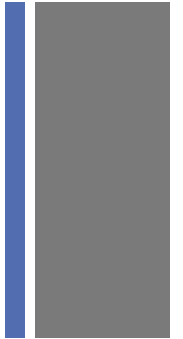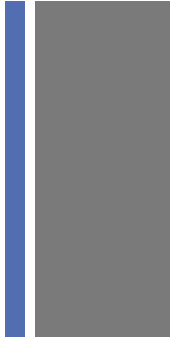
5. Groups

Groups

➢ Space for students to share files, communicate; within main course site

➢ Self-sign up or manually enroll students

➢ "Group Sets" = Project, students remain in the same groups

➢ Students can create their own groups

➢ Common use cases:

  ○ Group work with one submission

  ○ Send Announcements just to group members

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6. Apps

https://www.eduappcenter.com/

[Which LTI and third-party tools are available in bCourses and how are they supported by ETS?](#)

[Adding an external app](#)

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7. Mobile Demo

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Questions

FAQs

➤ How do I send messages to my students using my email program/application (Gmail, Outlook, etc.) ?

○ [Mailing List](#)

➤ Why are students listed by first name in the People tool?

○ Not sure, will follow up! I believe ETS has the option to make it Last Name, First Name but will need to inquire with Development team

➤ Why do I have to sponsor someone for a CalNet Guest Collaboration ID?

○ For security purposes; defined access; account management; sponsor to be responsible and agree to TOS

➤ Why bCourses?!!??#@*&!

○ Sakai (bSpace) no longer supported, freeware; support structure; LTI-friendly (local and externally developed); mobile option; graded assignments