

MBA 204 – OPERATIONS – SPRING 2011 – PROF. TERRY TAYLOR
MID-COURSE FEEDBACK

A. Session-by-session evaluation

Session	Topic	Fix it	OK	Liked it
1.	Case: Kristen's Cookie Company	1	2	3
2.	Lecture: Process Types (production line, job shop, etc.)	1	2	3
	Case: Shouldice Hospital	1	2	3
3.	Case: National Cranberry	1	2	3
	Lecture: Little's Law (Netflix)	1	2	3
4.	Lecture: Responsiveness in Services (queueing)	1	2	3
5.	Case: Manzanita Insurance	1	2	3
	Lecture: Queueing Psychology	1	2	3
6.	Lecture: Factory Physics (impact of variability in mfg.)	1	2	3
	Lecture: Economic Order Quantity Model	1	2	3

Please proceed to the subsequent questions (B through E); hold on to this form until the end of class; at the end of class, mark the next session and turn in the form.

7.	Toyota	1	2	3
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In answering the remaining questions, please consider all relevant aspects of this course such as cases, lectures, class discussion, teaching style, and readings.

B. What one aspect of practice should the instructor absolutely continue in this course?

Over Please

C. With a realistic view as to what can be changed at this point in the half-semester, what one aspect should the instructor change in this course? How?

D. Optional: For students that have attended the Friday discussion sessions, what direction should the instructor give the GSI to improve the value of these sessions?

E. Optional: For the sessions you said “fix it” in Question A, what did you dislike about them (i.e., how would you fix them)?